



Release Notes Software Build 1025

Rottweil, November 2008

Important note:

The software version 1025 is based on a new system platform. We call this update a **system upgrade**. The upgrade process can take just a few minutes, but also some hours, depending on the size of data.

For the system upgrade there is a detailed manual available inside the **support centre**, section **manuals**. Please pay your high attention to this manual and follow the instructions accurately.

From version 1025 on there is a new password for the appliance console login.

Login: admin
Password: AppAdmin

New features:

- **Failover Cluster** (Hot Standby). If an appliance fails due to hardware problems, the secondary cluster node appliance takeover the control automatically.
- **Diagnose-Utilities**. Automatic self check routines of the appliance. Additional manual checks are possible.
- **Disable Non-Delivery Reports**. If a mail can not be delivered, a non delivery report email is bounced back to the sender. Even so if a filter action is set to "**DECLINE**". If that bounce email can't be delivered, it gets stuck in the outgoing queue of the appliance, up to 5 days per default which makes an overview of that queue difficult. Now you can disable sending those NDR's.
- **SMTP-Notification**: Error messages of the appliance (e.g. backup failures, diagnostic failures) now can be send directly to a mail server of your choice.
- **Log files** now can be deleted by the appliance after a specified time, optionally only after a successful backup. The log files are stored on the same share as the appliance full backup.
- **Online Help**: You can get a context sensitive online help with the F1 key in the admin console.

Admin console:

- The **live log** screen now can be filtered.
- The filename was changed to „**rdxadmin.exe**“.
- Due to advanced communication features a new, additional protocol was built into the appliance. Please note, that the **TCP-Port 4011** is open, especially, if your appliance is placed inside the DMZ. The TCP-Port 4010 still is required.
- The menu point „**INFO**“ was renamed to „**HELP**“.
- In the help menu now you can directly start the remote support service.



Bugfixes:

- On an unstable network connection (e.g. data transmission errors) between the appliance and a LDAP server, it could happen that the CPU utilization remained at 100% permanently.
- Encrypted or signed emails were shown incorrectly on some mail clients.
- Inside the user console, at the emails in the CISS or SPAM-queue, the BATV-Tag was shown by mistake in the email address. Also when white listing that email address, the address with the BATV-Tag was stored in the White list.
- On some mail servers the first character of the subject line was lost.

Known limitations:

- Reddoxx Virtual Appliance with **VMware Server**:
Version 1025 of Reddoxx Virtual Appliance requires VMware Server Version 1.0.5 or higher.
Check your VMware Server Version **before upgrading** the Reddoxx Virtual Appliance from version 1024 to version 1025.



Notes for updating to Build 1025

1. Requirements

In order to be able to upgrade your REDDOXX appliance to build 1025, the **rdx-build-1024-preupgrade** has to be installed on the appliance.

For the real system upgrade to version 1025 there is a separate instruction manual as mentioned in the beginning.

2. Request update

In the admin console at “Appliance Administration/Updates“ you can request the update. After that, the updates are being downloaded to the appliance and are available for installation after a few moment. Note: By pressing F5 you can refresh the list. Should your appliance not be running on 1023 Final, this build will be transmitted likewise.

The updates have to be installed in the proper order. Should you be running a version that is older than build 1017 please contact REDDOXX support in order to receive the updates.

3. Install updates

In order to install an update, please select the respective update from the list shown at “Appliance Administration/Updates“. By clicking the right mouse button you can install the update. After a successful update, the appliance needs to be rebooted.

4. Check valid software subscription

Since Build 1020 software updates can be requested only with valid subscription.